

Protecting Chrif group and Protecting Our Customers

A message to our Customers regarding coronavirus (COVID-19)

For more than 15 years, your safety has been the most important thing to Chrif group, and we will continue to focus on that as we navigate these unique times. We hope that you and your family will remain safe.

Protecting Chrif group

With the growing impact of COVID-19, Chrif group wants to ensure you we are monitoring this developing situation and have taken precautions to provide you uninterrupted service as this continues to evolve. We have created a Business Continuity Plan that addresses both availability and response, including:

- Limiting non-critical travel for Chrif group employees
- Ensuring all Consultants and technicians have and use proper sanitizing products to protect themselves and you, our customers
- Establishing remote work procedures, where available
- Separating our workforce to minimize risk of exposure

Protecting Our Customers

In addition, we are taking the following steps to ensure the safety of our customers during service and leomax installation technician visits.

Technicians will:

- Have hand sanitizer and disinfectant wipes on their truck

- Wipe down door handles and/or anything touched at the home or business
- Maintain a 6 foot distance with anyone at the premises
- Disinfect their IPad and phone before and after every call
- Will limit conversations to system issues only
- Will maintain a 6 feet distance after knocking or ringing a customer's doorbell

Our team will regularly monitor updates from the MOH and WHO . We'll continue to stay watchful of the situation and keep you informed as we overcome these challenges.

Thank you for being a valued Chrif group and leomax customer.

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